From: George Morino/=TMS/Toyota. Sent:8/9/2007 5:42 PM. To:[-] kaoru yamamoto@toyota.com.

Cc: [-] Bcc:[-]

Subject: Fw: URGENT - NHTSA to Upgrade ES350 Floor Mat Investigation.

George Morino National Manager Quality Compliance Department Product Quality and Service Support Toyota Motor Sales, U.S.A., Inc. Tel. 310-468-3392 Fax 310-468-3399

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----- Forwarded by George Morino/TMS/Toyota on 08/09/2007 05:41 PM -----

Christopher Tinto/WDC/Toyota_NY@TOYOTA_NY 08/09/2007 09:42 AM

To Christopher Tinto/WDC/Toyota NY@Toyota NY

cc Akira Kanatani/WDC/Toyota NY@Toyota NY, chris santucci, Christina Mullen/WDC/Toyota NY@Toyota NY, Dan Robertson/WDC/Toyota_NY@Toyota_NY, Dave Zellers, George Morino, hkato@tma.toyota.com, jiyunji_ogata@mail.toyota.co.jp, Kevin Ro/WDC/Toyota_NY@Toyota_NY, Kirk Forsht, Megumi Suzuki/WDC/Toyota NY@Toyota NY, Michiteru Kato/HINPO/TMC0@TMC0, shinichiro ogata@mail.toyota.co.jp Subject Re: URGENT - NHTSA to Upgrade ES350 Floor Mat Investigation

Folks:

As a follow up to yesterday's email on this subject, I received an unofficial copy of the upgrade resume for our information only (attached).

I was also told to expect that this would be released on NHTSA's website potentially as early at 8/11 (Saturday).

Best Regards, Chris

Chris Tinto

Vice President, Technical and Regulatory Affairs, Safety Toyota Motor North America, Inc. 601 13th St. NW Suite 910 South

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email: Chris Tinto@tma.toyota.com

Christopher Tinto/WDC/Toyota_NY 08/08/2007 05:00 PM

To jiyunji_ogata@mail.toyota.co.jp, Michiteru Kato/HINPO/TMC0@TMC0@TMCE@TOYOTA cc George Morino, Dave Zellers, Kirk Forsht, shinichiro_ogata@mail.toyota.co.jp, Kevin Ro/WDC/Toyota_NY@Toyota_NY, Christina Mullen/WDC/Toyota_NY@Toyota_NY, Akira Kanatani/WDC/Toyota_NY@Toyota_NY, chris santucci, Dan Robertson/WDC/Toyota_NY@Toyota_NY, hkato@tma.toyota.com, Megumi Suzuki/WDC/Toyota_NY@Toyota_NY Subject URGENT - NHTSA to Upgrade ES350 Floor Mat Investigation

FYI - I just received a "heads up" call from NHTSA regarding the agency's intention to upgrade the Preliminary investigation (PE07-016) into the Lexus ES350 All Weather Floor Mats to an Engineering Analysis (EA).

After reviewing Toyota's submission of June 11, as well as its own independent testing and field evaluation of incidents, the agency believes that it should upgrade based on the severity of the incidents (i.e. some high-speed, wide-open-throttle complaints), coupled with its latest count of 40 complaints, 8 crashes and 12 injuries.

Although NHTSA recognizes the efforts we have already made to alert dealers and owners of the potential interference issue (when the mats are incorrectly stacked), NHTSA also believes the design of the floor mat itself (weight, cut, fit) lends itself to causing unintended pedal application even when the mat is not stacked. In further conversation, although the agency can not legally 'prescribe' a fix, they felt that slightly modifying the existing mat may help alleviate the problem.

I expressed our appreciation for the heads up, as well as encouraged future close dialogue to attempt to come to a mutually acceptable solution.

We will forward the resume as soon as it becomes available, and at that time we will also try to find out when this is likely to become public, to gauge timing constraints for Q&A preparation.

Best Regards, Chris

Chris Tinto

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